



འབྲུག་མཐའ་འགྲུལ་ལས་འཛིན་ཚོད།
(Drukair Corporation Limited)

22nd June 2021

Announcement

Suspension on the acceptance of transit/transfer passengers on our flights to Bangkok.

In compliance to the requirements of the Civil Aviation Authority of Thailand (CAAT), Drukair regrets to inform that the acceptance of transit/transfer passengers onboard our flights to Suvarnabhumi International Airport in Bangkok, Thailand, is suspended effective immediately.

During the pre-COVID period, transit/transfer on Drukair was facilitated even though passenger was not holding a single ticket because all international airlines had a transfer desk at the transit counter. Passenger arriving on Drukair flight and connecting on another international airline holding separate tickets could get their boarding pass and baggage tag issued at the transfer counter and hence there was no problem during pre-COVID.

In the current scenario, although international transfer/transit is opened at Bangkok, due to enhanced COVID protocol, airlines do not have a transfer counter. All transit passengers upon arrival at Bangkok are guided towards the transfer gate and not allowed to move beyond the transit area. There is no provision to check-in on the next connecting airline at the transit area. Therefore, international airlines insist on booking to be done on single ticket so that boarding pass and baggage tags are issued from the first point of origin that is Paro itself which Drukair cannot meet the requirement.

For your kind information, Drukair has a weekly flight to Delhi which our Bhutanese passengers may want to explore to plan your travel.

Thank you for your kind understanding.