



འབྲུག་མཐའ་འགྲུལ་ལས་འཛིན་ཚོད།
(Drukair Corporation Limited)

Drukair's additional safety measures

Drukair has always put Safety first and Drukair shall continue to do so.

The declaration of COVID-19 as pandemic by WHO and the increasing number of cases in the region has been deeply alarming. This increase in regional cases has exposed Drukair and its employees to higher risk as Drukair bridges Bhutan to the world. The risk is even higher for our active crew members (pilots, cabin attendant and engineers) in the frontline, and without a proper procedure in place, their families and their communities remain highly vulnerable. Consequently, this has prompted Drukair to adopt additional safety measures.

Crew rostering for flights is usually done in such a manner that all crews are actively on duty. Although there is no requirement from the government or global health agencies, Drukair, taking note of the current crisis, has divided its flying crew into sets whereby only one crew set is on active duty for all flights for one week. As a preventive measure, the crew set on active duty is placed under 'restricted positioning' during which they are accommodated at a Drukair designated hotel in Paro. Their movement is restricted to commuting between the hotel and the airport for flights within their roster shift.

While on duty, attendants are donned with an inner glove, shoe cover, gown, face mask, hair net, goggles/eye shield and outer gloves. SOPs for donning and doffing of personal protective equipment (PPE) has been developed and strictly implemented.



On-board, to minimise community transmission, reusable items like newspapers and magazines are discontinued and meals are replaced with heavy snacks served in disposable settings.

Upon completion of their active one-week duty, the crew set is then quarantined for another two weeks before they return home while a new set is activated to carry out flight operations. All expenses for crew quarantine including hotel accommodation and meals for active crew are borne by Drukair. At the end of the two weeks quarantine, they are tested for COVID-19 before they join their families at home. Additionally, before leaving the restricted positioning facilities, they are advised to avoid going out and into public spaces as far as possible.

Drukair remains as concerned of the COVID-19 pandemic as all Citizens and more so for our operational employees. Drukair would like to thank all our frontline employees for putting your lives at risk every day for your duty.

Drukair would like to reiterate that Drukair has always put Safety first and Drukair shall continue to do so.

Stay Home, Stay Safe!